



## First-Time Login Instructions

Follow these instructions for the first time using the new eBanking program

1. At [www.veritasfcu.org](http://www.veritasfcu.org), type in your full member savings account number – press submit
2. Type in your temporary password – the last six (6) of your social security
  - a. A generic photo will appear asking you to verify your Personal Image. Later in the registration you will be asked to change this photo to one you like.
3. Accept the Online Agreement
4. Enter a NEW eBanking ID that is NOT an account number
  - a. Must a unique eBanking ID
  - b. Must be between 4 – 20 characters
  - c. Must start with a letter
  - d. May contain numbers
  - e. Must NOT contain special characters
5. Change your password
  - a. Must be between 6-20 characters in length
  - b. Must not repeat the same character more than 3 times
  - c. May contain these special characters only: ! " # \$ % ( \* ) + , - / ; = ? [ \ ] ^ \_ ` { } ' `
  - d. Cannot use the previous password
  - e. Cannot match or include your eBanking ID
6. Select your Personal Image
  - a. This image will appear in the lower left hand of the screen on each page
7. Continue with the next steps in the online security settings
8. Answer three security questions
  - a. You will have the option to edit before confirming
  - b. You will only be asked to answer questions if we detect any unusual activity
9. Enter your email
10. Enter a password reset question that will be used should you forget your password and need it reset
11. This will complete the First-Time Login steps - WELCOME TO EBANKING
12. Download the App from either Google Play or Apple Store!!